CHAMP: Coordinated Housing Assessment and Match Plan

I am homeless. What is my first step to find housing? Where do I go for an interview and referral?

CHAMP is a way for agencies to coordinate so that everyone in Knoxville who is homeless will have their housing situation assessed and be guided to the program or service that best fits their needs.

1. Are you fleeing domestic violence?
   - No
     - Call 211 or www.211tn.org
   - Yes
     - Call or Visit Family Justice Center
       400 Harriet Tubman Street
       Knoxville, TN 37915
       (865) 521-6336

2. Are you staying in a shelter, outside or in a car?
   - No
     - Call 211 or www.211tn.org
   - Yes
     - Call or Visit Volunteers of America
       9111 Cross Park Drive
       Bldg. E, Ste. 119
       Knoxville, TN 37923
       (865) 338-3370

3. Are you a veteran?
   - No
     - Call 211 or www.211tn.org
   - Yes
     - Call or Visit Homeward Bound
       2247 Western Avenue
       Knoxville, TN 37921
       (865) 546-3500

4. Does your household contain minor children?
   - No
     - Call or Visit Volunteers of America
     - Call or Visit Knoxville-Knox County Community Action Committee
       Homeward Bound
       2247 Western Avenue
       Knoxville, TN 37921
       (865) 546-3500
   - Yes
     - Call or Visit Volunteer Ministry Center Bush Family Refuge
       511 N. Broadway
       Knoxville, TN 37917
       (865) 673-0235

5. Does your household contain only you and/or other adults?
   - No
     - Call 211 or www.211tn.org
   - Yes
     - Call or Visit Volunteer Ministry Center Bush Family Refuge
       511 N. Broadway
       Knoxville, TN 37917
       (865) 673-0235

(enter through upper parking lot entrance)
What is CHAMP?
The Coordinated Housing Assessment and Match Plan is the first step in your housing search.

CHAMP is a way for agencies to coordinate so that everyone in Knoxville who is homeless will have their housing situation assessed and be guided to the program or service that best fits their needs.

Once you have completed an intake, you will receive referrals based on your needs.

Please be aware that completing an intake does not guarantee housing and it is possible that you may not be eligible for any programs.

What happens after I take the intake assessment?
If you are eligible for a program, you will receive a referral.

The program might be at the same agency where you completed your CHAMP intake, but it might be somewhere else.

Once the program you are referred to has an opening, someone from the agency will contact you directly to schedule an intake.

After you have completed the intake and are enrolled in the program, you will work with a case manager to find housing.

NOTE:
If your contact information changes after you have your intake, please tell the agency where you completed your CHAMP.