



# KnoxHMIS 2017 ANNUAL REPORT

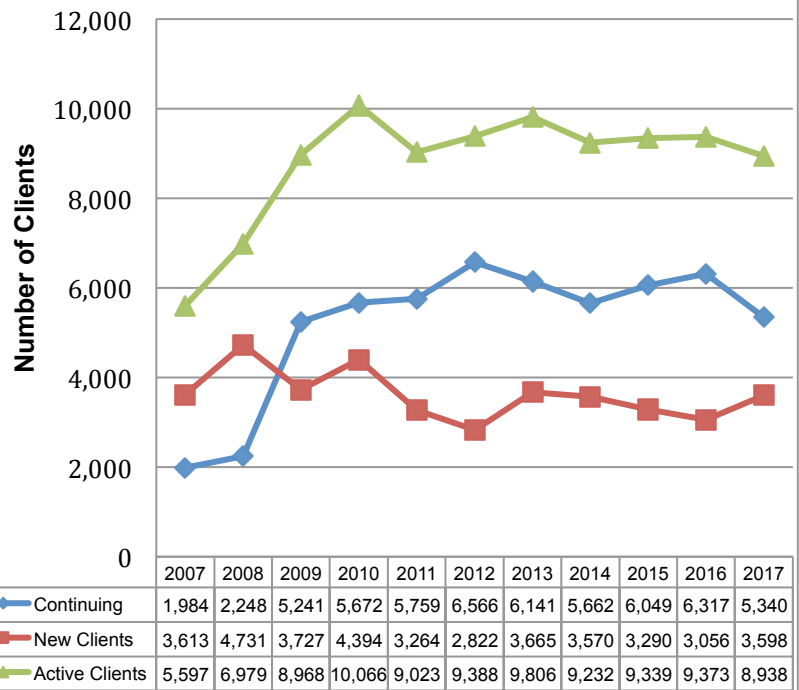
## EXECUTIVE SUMMARY

A total of 8,938 individuals accessed homeless services from KnoxHMIS partner agencies which is a 5% decrease from 2016 (n=9,373). Eighty-six percent (n=7,692) of active clients were **homeless**, whereas 14% (n=1,246) were **housed and at-risk of homelessness** or **stably housed** and receiving services.

### QUICK FACTS:

- The most frequent self-reported **reasons** for homelessness included: cannot find affordable housing (16%), loss of job (15%), and unemployment / low income (9%).
- The **average age** for all active clients was 39, with the average age of females as 37 and males as 42. For youth over the age of 18, the average age is 21. For youth below 18, the average age is 8.
- 11% were reported to have a **disability** and 34% of those indicated a mental health diagnosis.
- 9% of all active clients identify as military **veterans**.
- 20% of all active clients reside as part of a **family**.

Count of Active Clients (2007-2017)



### Change in Number of New Clients Added (2007-2015)

Year	Percentage
2007	+12% (n=3,613)
2008	+31% (n=4,731)
2009	-21% (n=3,727)
2010	+18% (n=4,394)
2011	-26% (n=3,264)
2012	-14% (n=2,822)
2013	+30% (n=3,665)
2014	-3% (n=3,570)
2015	-8% (n=3,290)
2016	+7% (n=3,058)
2017	+16% (n=3,598)

### COORDINATION & OUTCOMES

- 1,338 (68%) individuals were placed in **“positive housing.”**
- Individuals placed with **Permanent Support Housing** maintained housing for 2.6 years or 931 days.
- **Rapid Rehousing** programs resulted in more stable housing for 70% of participating clients.
- On average it took a client 49 days from entrance to successfully exit **emergency shelters**.
- 48% of **new clients** entered services through **emergency shelter**.

*Further definition and reporting parameters are included in the full report.*

*Ongoing reporting can be accessed through the  
KNOXVILLE COMMUNITY DASHBOARD ON HOMELESSNESS  
<http://www.knoxhmis.org/dashboard/>*



## 2017 Preliminary Data: Homelessness Facts & Figures

This data is preliminary annual report data for the 2017 calendar year; the full report is being reviewed and will be issued in Spring 2018. This data is from KnoxHMIS participating partner data, which includes 18 area homeless service providers located in Knoxville, TN. More information can be found on the Community Dashboard on Homelessness: <http://www.knoxhmis.org/dashboard/>

### 2017 Special Populations Summary:

8,938 persons were served by KnoxHMIS participating agencies in the 2017 calendar year. The following delineates subpopulations among active clients represented in KnoxHMIS data.



Families	2016	2017	Change in #/ %
Families Served	782	641	-141
Persons Served	2,382	1,784	-598
Percentage of Total Persons Served	25%	20%	-5%



Youth (18–24)	2016	2017	Change in #/ %
Served	544	747	+203
Percentage of Total	6%	8%	+2%



Seniors (62 ≥)	2016	2017	Change in #/ %
Served	792	881	+89
Percentage of Total	8%	10%	+2%



Veterans	2016	2017	Change in #/%
Served	1,053	799	-254
Percentage of Total	11%	9%	-2%



Chronically Homeless	2016	2017	Change in #/%
Served	440	461	+20
Percentage of Total	5%	5%	0%

**Primary Reason for Homelessness:**

- 18% of **families** report *domestic violence*
- 11% of **youth** report *parent/family conflict*
- 15% of **seniors** report *cannot find affordable housing*
- 17% of **veterans** report *loss of job*
- 13% of **persons experiencing chronic homelessness** report *mental health*