I am homeless. What is my first step to find housing? Where do I go for an interview and referral?

**CHAMP: Coordinated Housing Assessment and Match Plan**

If you are fleeing domestic violence, call or visit the Family Justice Center.

Are you staying in a shelter, outside or in a car?

- Yes: Call or Visit
  - Family Justice Center
    - 400 Harriet Tubman Street
    - Knoxville, TN 37915
    - (865) 521-6336

- No: Does your household contain minor children?
  - Yes: Call or Visit
    - Volunteers of America
      - 511 N. Broadway
      - Knoxville, TN 37917
      - (865) 524-3926
  - No: Does your household contain only you and/or other adults?
    - Yes: Call or Visit
      - Volunteer Ministry Center
        - Bush Family Refuge
        - 511 N. Broadway
        - Knoxville, TN 37917
        - (865) 673-0235
        - (enter through upper parking lot entrance)
    - No: Call or Visit
      - Knoxvolunteer Ministry Center Center
        - Bush Family Refuge
        - 511 N. Broadway
        - Knoxville, TN 37917
        - (865) 673-0235
        - (enter through upper parking lot entrance)

CHAMP is a way for agencies to coordinate so that everyone in Knoxville who is homeless will have their housing situation assessed and be guided to the program or service that best fits their needs.
What is CHAMP?
The Coordinated Housing Assessment and Match Plan is the first step in your housing search.

CHAMP is a way for agencies to coordinate so that everyone in Knoxville who is homeless will have their housing situation assessed and be guided to the program or service that best fits their needs.

Once you have completed an intake, you will receive referrals based on your needs.

Please be aware that completing an intake does not guarantee housing and it is possible that you may not be eligible for any programs.

What happens after I take the intake assessment?
If you are eligible for a program, you will receive a referral.

The program might be at the same agency where you completed your CHAMP intake, but it might be somewhere else.

Once the program you are referred to has an opening, someone from the agency will contact you directly to schedule an intake.

After you have completed the intake and are enrolled in the program, you will work with a case manager to find housing.

NOTE:
If your contact information changes after you have your intake, please tell the agency where you completed your CHAMP.